

FAQ

If you have any questions about Hand Disinfectant, you may be able to find the answer here:

Can I buy this product directly from Biotech Force Danmark A/S?

No. Biotech Force Danmark A/S does not sell directly to consumers. We only sell to selected distributors, who resell our products to end consumers.

Is the product available in other sizes than 5 litres?

Currently, Hand Disinfectant is only available in a 5-litre refill size. We expect a 1 litre version to be available in limited quantities starting from week 14.

Is the product approved for hand disinfection?

Yes. This hand disinfectant product has been developed, produced and marketed in compliance with applicable provisions in biocide legislation.

o The active substance DDAC is included in the ECHA list under PT1, Human hygiene:

Products in this group are biocidal products used for human hygiene purposes, applied on or in contact with human skin or scalps for the primary purpose of disinfecting the skin or scalp.

o The active substance suppliers are included in Article 95.

o The active substance suppliers have performed a number of trials

to demonstrate the efficacy of the active substance in the product "Hand Disinfectant".

o The product has been tested regularly in the supplier's own laboratory with a contact time of 30-60 seconds and found to be effective.

What is the product made from?

Hand Disinfectant contains water (carrier substance), active substance (bactericidal) and glycerin (to soften the skin).

Why does the product not smell of alcohol?

The hand disinfectant does not smell of alcohol as it is not alcohol-based. It is a water-based biocidal product which has no natural smell at all.

How much should I use?

Apply approximately a hazelnut-sized amount of Hand Disinfectant to your hands. To ensure the most optimal effect, leave the product on for 60 seconds in a wet state.

Is the product suitable for use in hospitals?

No. Hand Disinfectant cannot be used in the health care sector, as special authorisations are required.

Can Hand Disinfectant be applied elsewhere on the body?

No. The product is STRICTLY intended for application on hands and forearms. It is NOT intended for facial application and must not come into contact with eyes.

Does Hand Disinfectant smell?

No. Hand Disinfectant does not smell as it is water-based.

We are experiencing a major increase in activity right now due to the coronavirus. Please check the FAQ to see whether you can find the answers to your questions there.

You are welcome to contact us by e-mail at info@hdes.info if you have any other questions or enquiries.